



Troy People Concerned

Annual Report 2010 - 2011

Looking Back

Due to the recent economic downturn in metro Detroit, the entire 2010 calendar year was a busy one for Troy People Concerned. Our non-profit organization continues to receive calls from people needing assistance related to people losing their jobs or facing serious medical or other financial situations. In some cases, TPC was able to help Troy residents by providing assistance with utility bills, rent or mortgage payments.

Some examples of TPC client assistance for 2010:

- A single mom with medical disabilities and a nine- year-old daughter requested help with the electric bill. They had recently left a shelter, qualified for subsidized housing, but fell behind in paying the electric bill due to buying medication for the daughter. After verifying, TPC referred her to various prescription programs, and paid her \$204 electric bill.
- A man lost his job and had to have surgery making him temporarily unemployable. After verification, TPC approved paying \$200 towards his rent.
- A single 42-year-old man with a 20-year-old son called for assistance for the \$708 rent bill. He had a liver transplant over 10 years ago and medical complications during that time have made it difficult to hold a job. The son is currently looking for work. Upon confirmation, another agency agreed to pay half of the rent and TPC paid the other half.
- A single 45-year-old father with four children ages 7-14 lost his home due to a fire. TPC assisted him with \$400 in gift cards to help purchase necessities for their home.

Board of Directors

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Troy People Concerned works with the Troy Fire Department to sponsor Shop with a Hero each December. In 2010, we were able to assist 50 children.



Each fall, Troy People Concerned recruits community volunteers of all ages to assist our senior citizens by raking their yards.



VISION STATEMENT

Troy People Concerned connects the community to provide a helping hand in times of need.

MISSION STATEMENT

Troy People Concerned is a service organization supporting Troy residents in times of need with assistance, information and referrals.

Help from the Heart

Troy People Concerned (TPC) is a 501(c)(3) non-profit organization that has been providing assistance to the Troy community since 1974. TPC serves primarily as an information and referral agency and emergency financial assistance organization. TPC relies solely on donations from individuals, Houses of Worship, civic groups, schools, and businesses for its support. We are thankful to Alliance Mobile Health for their generous contribution of the Troy People Concerned office space and their continued support. TPC hours of operation are: Monday through Friday, 9am - 1pm. Troy Oakland Answering Service receives TPC calls after regular business hours. Please call **248.528.9199** for information or to make a donation.

Troy People Concerned Offers a Wide Variety of Services

Information & Referral: A directory is maintained with agency and organization phone numbers for the tri-county area. Referrals are made to organizations to help with problems related to finances; counseling; food, clothing and furniture needs; legal assistance; housing; and transportation.

Emergency Food: TPC screens at-need residents for the St. Anastasia Catholic Church food pantry. All food requests come through TPC before a client is referred to the food pantry.

Financial Assistance: Limited financial assistance is available for qualified individuals and/or families who find themselves facing a crisis situation. Assistance is offered once a year or three times in a lifetime.

Clothing Closet: TPC acts as a screening agency for the Seventh Day Adventist clothes closet. All clothing requests come through TPC before a client is referred to the clothes closet.

Transportation: Services are provided for Troy seniors who are unable to drive to medical and dental appointments. TPC volunteers provided 180 rides during the past year. Volunteers are always needed and greatly appreciated.

Volunteer Opportunities: Volunteer groups assist TPC clients by leaf raking, organizing food drives, providing and delivering holiday baskets, and donating school supplies for local students.

Furniture & Appliances: TPC refers clients to the Furniture Bank of Oakland County.

Senior Requests: Many requests are received from senior citizens or their family members. TPC will help find assistance with transportation, medical equipment, prescriptions and housing.

How Can You Help? Please call 248.528.9199
TPC needs volunteer drivers to take seniors to medical appointments.
Requirements: a good driving record, patience and a smile.

MONTHLY STATISTICS 2010-2011							
MONTH	RIDES	FOOD	REFERRALS	CALLS IN	CALLS OUT	09-10 IN	09-10 OUT
September	13	15	291/318	325	240	243	313
October	15	11	327/415	498	251	401	367
November	16	12	432/545	610	495	487	444
December	10	20	465/618	607	589	595	616
January	20	11	187/193	208	224	293	402
February	10	6	214/296	307	402	380	522
March	18	19	396/412	401	412	351	394
April	16	8	258/389	464	421	150	211
May	22	8	258/322	465	307	356	374
June	13	8	213/272	317	259	198	273
July	11	8	157/163	211	198	214	203
August	16	8	148/153	20	230	325	240
TOTAL	180	134	3346/4096	4433	4028	3993	4359

TROY PEOPLE CONCERNED, Inc.

Statement of Funds and Expenditures [Operating Account]

For the year ending 08/31/2011

	31-Aug-2011	Year to Date	% of Budget	Budget	
Revenue & Support					
Contributions:					
Churches	0.00	9,615.81	73.97%	13,000.00	
Organizations	0.00	4,919.24	63.07%	7,800.00	
Businesses	164.90	-82.10	-2.74%	3,000.00	
Individuals	215.00	2,930.00	73.25%	4,000.00	
Special Events	0.00	0.00	.00%	0.00	
Interest	7.05	49.30	28.17%	175.00	
Transfer to/from Client Assistance	0.00	0.00	n/a	n/a	
Total Revenue & Support	386.95	17,432.25	62.31%	27,975.00	
RESTRICTED FUNDS					
Christmas Party (Checking Acct)	180.00	680.00		note 1	
Client Assistance - Deposit	0.00	8,851.35			
Client Assistance - Expenditures	0.00	-6,791.97			
Restricted Funds in Excess of Expenditures	180.00	2,739.38			
EXPENDITURES:					
Office Operations:					
Payroll	1,740.10	24,702.50	98.81%	25,000.00	
Federal Withholding	-180.32	-579.93	n/a	n/a	
State Withholding	-46.28	-5.19	n/a	n/a	
Employer FICA	0.00	2,410.77	126.88%	1,900.00	
Telephone	144.40	1,840.71	122.71%	1,500.00	
Answering Service	60.00	848.75	117.88%	720.00	
Insurance	0.00	410.81	91.29%	450.00	
Office Supplies	18.41	1,689.69	84.48%	2,000.00	
Postage	0.00	176.00	88.00%	200.00	
Printing	0.00	416.62	34.72%	1,200.00	
Maintenance	50.00	580.00	116.00%	500.00	
Special Events	0.00	473.00	94.60%	500.00	
Promotional	0.00	0.00	0.00%	300.00	
Cash Shortage [office supplies/withholding]	0.00	0.00	.00%	640.00	
Miscellaneous	0.00	831.65	166.33%	500.00	
Total Expenditures	1,786.31	33,795.38	95.44%	35,410.00	
Funds in Excess (Deficit) of Expenditures		(1,399.36)	(16,363.13)	220.08%	-7,435.00
Cash Beginning Balance 09-01-2010		46,648.57			
Funds in Excess of Expenditures		-16,363.13			
Restricted Funds in Excess of Expenditures		2,739.38			
Cash Ending Balance 07-31-11		<u>33,024.82</u>			
Checking Account - Petty Cash		750.07			
Checking Account - Operating		13,219.24			
Checking Account - (Restricted Funds)		680.00			
Certificate of Deposit		10,390.94			
Client Assistance (Restricted Funds)		<u>7,984.57</u>			
		<u>33,024.82</u>			
		0.00			